

## **Area 8 Committee**

### **NET PHASE TWO – update report**

#### **OPERATIONAL PERFORMANCE AND PATRONAGE**

The introduction of the two new routes and the operation of cross-city services has proved to be a great success. During the three month period from September to the end of November 2015, levels of 97.6% reliability and 94.5% punctuality were achieved. Over this period the revenue team have checked approximately 530,000 tickets which provides a check rate of over 15%. Fare evasion across the network remains low at under 1%.

Patronage levels since the new routes opened have been encouraging, particularly on the Beeston/Chilwell route, where the park and ride site has seen high demand, and other key locations such as Beeston Centre and QMC have experienced high passenger flows. As anticipated, patronage growth on the Clifton route has been relatively slower, reflecting the nature of the corridor that it serves.

#### **OUTSTANDING WORKS**

The contractor, Taylor Woodrow Alstom continues to carry out snagging works along the NET Phase Two corridor with works progressing well. Separately, E.ON and A Wandless Sign Services Limited started works in early January to reconnect the real time displays for the bus stops in Clifton (approximately 25), affected by the tram works. At least 17 of the bus stops have now been re-connected and the real time displays are working. It is anticipated that all the real time displays should be working by the end of February at the latest. The real time displays for two bus stops in The Meadows (ME17 (Queens Drive) and ME29 (Robin Hood Way) will also be reconnected within the above timescale.